

**CRUCIAL CONVERSATIONS TOOLS FOR TALKING WHEN
STAKES ARE HIGH, SECOND EDITION (BUSINESS
BOOKS)**

Timothy Kue

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This book deserves to take its place as one of the key thought
leadership contributions of our time. Max Lucado. At this
moment, Yvonne needs to build safety—enough to talk about
their physical relationship, about the way Jotham is dealing
with it, or about any other concerns.

The conversation techniques are ones that everyone older than 10 should know.
For instance, consider a typical crucial conversation. Watch
as Melanie approaches a performance review with a direct

report.

Step out of the content of the struggle and make it safe. Using Crucial Conversations

Mutual Purpose suffers for a lack of Mutual Respect.